



# Upskilling Seniors to Plug the Knowledge Gap during Lockdown 3



## Challenge 1:

You are needing to train up more senior staff to assess competence during the pandemic, due to staff shortages.



## Action:

You know that **experienced** senior staff can undertake the [Assessors Workshop for Medicines Handling](#) or do the [Competency Assessment, Auditing and Managing Medicines: An Advanced Distance Learning Workbook & Resource Pack](#) to achieve the qualification to assess the competence of others in medicines administration.



## Challenge 2:

You have several senior staff who are quite **inexperienced** and don't have the opportunity to learn from others in the workplace, due to the current situation with Covid. Their opportunities to learn from experience are limited during the pandemic and they are required to upskill relatively quickly.



## Action:

To address the skills and knowledge gap and to give more inexperienced senior staff the confidence to deal with medicines issues, they need to have medicines knowledge above the level of the staff they are managing and assessing. To achieve this, we suggest the following:



[Safe Handling of Medicines Intermediate](#) - which looks at your roles, responsibilities and boundaries, different types of medicines and their side effects, further medicines processes e.g. dose changes, risk assessment, Controlled Drugs.

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[Medication Management and Audit](#)- which looks at processes involved with medicines management, undertaking effective audits and reducing the likelihood of error.



[Transcribing Distance Learning Workbook](#)- which looks at how to manage dose changes, amending and creating MAR sheets whilst reducing the likelihood of error.

In addition, if your senior staff are supporting people with specific medicines that they require further information about or specific medical conditions, we can support them with the following:

-  [Administration of Warfarin Distance Learning Workbook](#)
-  [Buccal Midazolam & Epilepsy Distance Learning Workbook](#)
-  [Anaphylaxis and the Use of Adrenaline Auto-injectors Distance Learning Workbook](#)
-  [Understanding Medicines in Diabetes Distance Learning Workbook](#)
-  [Medicines in Parkinson's Disease Distance Learning Workbook](#)
-  [Understanding Medicines in Schizophrenia Distance Learning Workbook](#)
-  [Understanding Medicines in Depression & Bipolar Disorder Distance Learning Workbook](#)
-  [Understanding Medicines in Dementia Distance Learning Workbook](#)
-  [Supporting People with Swallowing Difficulties \(Dysphagia\) Distance Learning Workbook](#)
-  [Understanding Medicines in Anxiety & Sleep Disorders Distance Learning Workbook](#)

Contact us if you need any help deciding where the knowledge gaps are and how we can help.

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