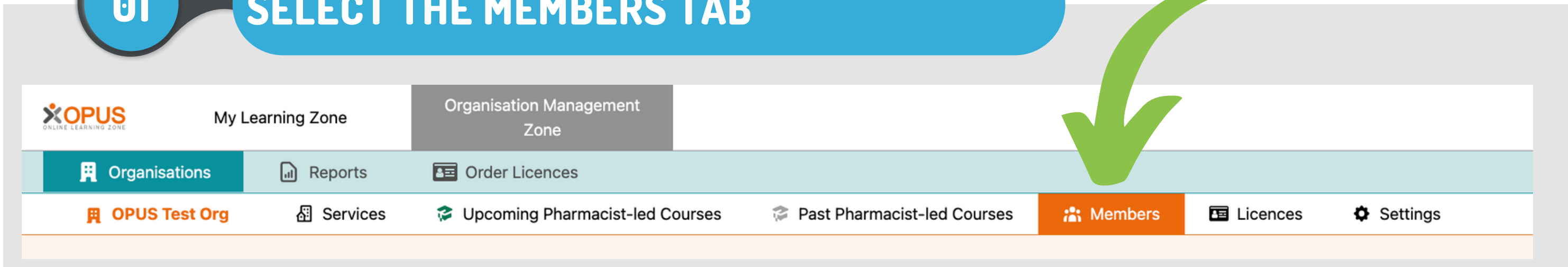


# BEGINNER'S GUIDE TO RESETTING AN INDIVIDUAL MEMBER'S PASSWORD

01

SELECT THE MEMBERS TAB



02

FIND THE MEMBER YOU WISH TO  
RESET THE PASSWORD FOR

Name	Email / Username				Role
Alpha Bravo	ab@opustest.com				Member
Charlie Delta	cd@opustest.com				Member
Echo Foxtrot	ef@opustest.com				Member
Gaffer Hotel	gh@opustest.com				Member

**Top Tip**

Select 'Filter' to search Members by name, email, courses completed, or role.

03

CLICK THE PENCIL ICON



Name	Email / Username				Role
OPUS Organisation Manager	learning@opuspharmserve.com				Organisation Manager
OPUS Service Manager	service@opuspharmserve.com				Service Manager
OPUS Test Member	member@opuspharmserve.com				Member

04

CLICK 'GENERATE PASSWORD'

Login Details

Email

Password

Generate Password

Passwords must be at least 8 characters long, and contain at least 1 lowercase, uppercase and number character, and at least one of the following symbols: !@#\$%^&\*()+-=;{}[]|:~<>~

Confirm Password

**Top Tip**

You can add your own password rather than generate one.  
If you want to see what your password is, click 'View Password'

05

CLICK 'SAVE LOGIN DETAILS' TO SEND  
PASSWORD EMAIL TO YOUR MEMBER

Confirm Password

View Password

Cancel Save Login Details