

ASSESSORS WORKSHOP FOR MEDICINES HANDLING

FOR ADULT & CHILDREN'S SERVICES

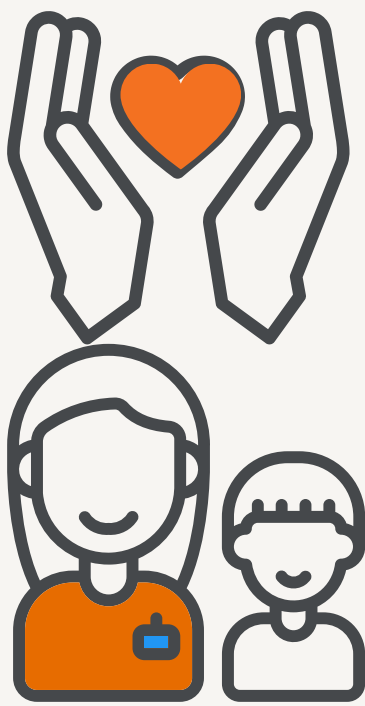


Providing Managers & Senior Staff with the skills and techniques to effectively assess the competence of their staff to administer medicines safely.

WHICH SECTORS IS THIS FOR?

Adult Services

Children's Services

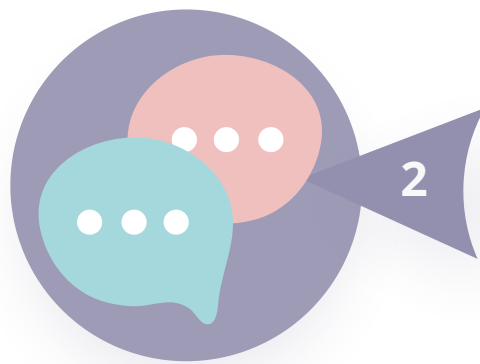


WHAT DOES THIS COURSE ACHIEVE?



1

Gives delegates the skills to undertake competency assessment using a competency assessment tool



2

Communicate effectively with staff and have difficult conversations



3

Build an open culture and consistency across your organisation

WHAT DO THE DELEGATES SAY?



9.3/10

Average delegate score when asked to rate the TRAINING

100%

Rated the TRAINER excellent or good

100%

Of delegates passed their online course assessment following the training.

WHERE CAN I FIND OUT MORE?

Get in touch to find out more about this course, or check out the full course content below.



Available as a Pharmacist-led face-to-face or virtual learning course for up to 10 delegates at your venue.



0333 939 0053



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COURSE CONTENT

- ✓ Competence, skills and confidence
- ✓ Assessing competence
- ✓ Qualities of an assessors
- ✓ Using a competency assessment tool
- ✓ Techniques for assessing competence
- ✓ What can go wrong with medicines?
- ✓ Communicating effectively
- ✓ Coaching
- ✓ Giving feedback and setting goals
- ✓ Having difficult conversations
- ✓ Action planning

KEY TOPIC AREAS

During the course, delegates will learn:

- How you undertake competency assessment using a competency assessment tool
- The skills and techniques to use, to elicit the information you need to sign staff off as competent
- Specific medicines-related topics to discuss with staff, including their understanding of labels, MARs etc.
- How to use open and follow up questions
- How to identify and report on poor practice
- Look at the benefits of competency assessment

Positive Impact of Competency Assessment



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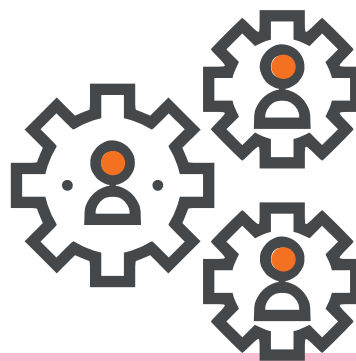


HOW DOES THIS COURSE FIT INTO MY TRAINING JOURNEY?



Gold Standard Medicines Training Pathway

for Managers, Registered Nurses and Senior Staff



Now



OPUS Full Day Safe
Handling of
Medicines
Foundation Course
E-Learning

Medicines Audit
& Incident
Management

Online Foundation
Competency
Assessment in
Medicines Handling

Assessors
Workshop

After 1 year



Advanced Online
Competency
Assessment

After 2 years



OPUS Safe
Handling of
Medicines
Refresher Course
E-Learning

Assessors
Refresher AND
Medicines Audit &
Incident
Management
Refresher

After 3 years



Advanced Online
Competency
Assessment



COURSE PRICING



VIRTUAL LEARNING

Half Day Pharmacist Led for up to 10 delegates

£525 + VAT

LESS THAN £53 PER DELEGATE



FACE TO FACE TRAINING

Half Day Pharmacist Led for up to 10 delegates

£595 + VAT

LESS THAN £60 PER DELEGATE